



A few points about how Rivergate Pediatrics is different from
“urgent care and retail clinics”
(and why we recommend you avoid them).

- We have your child’s medical record available for every visit.
- We are interested in your child’s total well being, including physical, emotional, and developmental aspects.
- Our focus is to care for your child from birth to college age. We hope to get to know him/her well.
- Our care is given by Board Certified Pediatricians, not physician assistants or nurse practitioners.
- We provide medical advice 24 hours/day, 365 days/year (366 in leap year) for our patients. During office hours your call will be taken by a trained nurse. All calls are reviewed by a doctor. A doctor will return your call if you request. After office hours you may leave a message for the on-call doctor.
- It is difficult (sometimes impossible) for us to advise you about care given at an urgent care clinic, as we receive no records and do not know the medical provider. If you value our advice, please call or come to Rivergate Pediatrics when your child is ill.
- You are never bothering us by bringing your child for a minor problem. If you are concerned enough to need an answer, please call us for an appointment.
- We view pediatric care as our calling, not just a job.
- For quality and continuity, we recommend obtaining all of your children’s care at their Medical Home – their primary care doctor’s office. We hope that will be Rivergate Pediatrics.